



# Integrated Quality, Safety and Environment Policy



**la marzocco**

handmade in florence

*La Marzocco is a company based in Tuscany, which specialises in the production of coffee grinding and dosing machines.*

*Tradition, research, quality and reliability are factors that have always characterised the company, which continuously seeks advanced and innovative solutions to offer high quality products and services.*

*In achieving its quality objectives, La Marzocco has made health and safety in the workplace and environmental protection part of its corporate culture and relations with Stakeholders.*

*This perspective of growth, based on product quality, environmental protection and the health and safety of its workers, has prompted Senior Management to refer to the ISO 9001:2015 and ISO 45001:2018 Integrated Management System and the hygiene criteria dictated by Framework Regulation 1935/2004/EC and 2023/2006/EC as an organisational model capable of measuring and continuously improving company performance and consequently the relationship with Customers, Employees, Suppliers and stakeholders in general.*

*In defining its Integrated Quality, Safety and Environment Policy, La Marzocco gives due consideration to the following corporate strategies:*

- systematic commitment of the Management to ensure the continuous improvement process;*
- involving and engaging personnel, at all levels, for the achievement of the company targets;*
- basing the relationship with the customer and stakeholders on maximum cooperation;*
- cooperating with suppliers to continuously improve the quality of the service they provide and start, where possible, an agreed growth path, also on issues of hygiene and safety in the workplace;*
- ensuring that the available resources are always appropriate for the organisation;*
- identifying the training needs of personnel, in order to plan appropriate targeted initiatives for skill maintenance and professional growth;*
- making personnel aware of their individual obligations and responsibilities with regard to health and safety and impacts on the environment;*
- adopting an effective risk approach by identifying the hazards of activities and assessing existing risks in advance in order to plan the use of solutions to prevent occupational injuries and illnesses and identify environmental aspects and impacts in order to minimise risks to the environment;*
- periodically review the risk assessment, regardless of changes made;*
- introduce and maintain management and surveillance procedures up-to-date, for the constant monitoring of the health and safety of personnel, product quality, environmental impacts and for action to be taken in the event of non-compliant situations, anomalies or emergencies;*
- ensure the consultation of workers, including through their representatives, on health and safety in the workplace;*
- disseminate this document to all personnel and make it available to all Stakeholders;*
- reduce resource consumption wherever possible by minimising the use of raw materials and organised waste management which promotes recovery and recycling, and promote efficient and sustainable use of energy in every area of our business;*
- collect data on the performance of all our operations and products so that we can make informed decisions to undertake decarbonisation strategies;*
- promote research and development in order to reduce the environmental impact of our products through optimisation of energy efficiency and the use of optimal materials chosen through life cycle impact analysis;*
- undertake to give preference to the purchase of environmentally friendly products and services with the same operational and quality requirements;*
- undertake to maintain compliance with all applicable environmental, health and safety regulations.*

*The above-mentioned targets can only be achieved through the commitment of all personnel members. As a consequence, each manager - at any level - is required to raise the awareness of their associates in order to:*

- ensure compliance with procedures, operating rules and binding directives;*
- achieve the quality, safety and environmental objectives established for the area under their responsibility;*
- combat inefficiencies and propose actions for the continuous improvement of processes and the level of safety in the working environment;*
- increase their knowledge, enrich their cultural background and guide their collaborators by example and involvement;*
- respect diversity (of opinion, culture, religion, language, skin, etc.).*

*La Marzocco believes that, in order to achieve the objectives and the planned company successes, the full satisfaction and respect of the person is fundamental.*

*Lastly, as a global citizen, La Marzocco is committed to producing quality products, respecting environmental resources and the future of people.*